Important Notes!

Thank you for purchasing the EVO direct electric swimming pool heater manufactured in England to the highest standards.

To ensure your new heater will give years of trouble free service please carefully read the following instructions. Incorrect installation will affect your warranty.

Do not discard this manual, please retain for future reference.

Product Overview

![Diagram of EVO direct electric swimming pool heater](image-url)
Positioning

Your heater should be horizontally or vertically sited allowing sufficient space for pipe connections and wiring, it should be screw fixed securely to a firm base or wall.

NOTE: See figure 2 for details of the foot arrangement when securing to the wall or floor.

Floor mount ‘Foot position’

Factory set floor mount ‘Foot position’
To reset for wall mount option, undo the bolts and re-assemble in the vertical position as shown.

Wall mount ‘Foot position’

The heater should be installed at a low point in the filtration system. It should be positioned downstream (after) of the filter and upstream (before) of any dosing or other water treatment plant. (see fig.3)

NOTE: If the flow direction is reversed (explained later in this booklet) the heater must remain sited after the filter.
Flow switch at top

For vertical wall mounting water must always enter at the bottom

Fig 3.

Fig 4.
Pipe Work

It is essential that the pipe work connecting to and from the heater has a minimum bore (internal diameter) of 1¼” (32mm). To assist correct air purging and to ensure the heater remains completely full of water during operation, the return pipe which carries the water back to the pool must incorporate a safety loop or ‘kick-up’ in the pipe as close as possible to the heater (see fig 4)

**NOTE:** When coupling to a flexible pipe a safety loop can simply be created by routing the pipe up and over an obstacle. Remember to use pipe clips to securely fasten all hose connections.

Weather Protection

The heater must be installed within a dry weather proof enclosure.

*Caution!* *If the heater is not used during winter months it must be drained to prevent frost damage.*

Electrical Connection

The heater must be installed in accordance with the country / regional requirements & regulations. In any event the work must be carried out by a qualified electrician, who will provide a certificate of conformity upon completion of the work. The power supply must be fitted with a RCD. If required your electrician may replace the supplied cable entry gland with a larger size to secure the cable powering the heater, this will not affect your warranty if carried out by a qualified electrician.

Cable section: This should be calculated at 5-amp / mm² for distances up to 20 metres (these sections are indicative and should be checked and adapted if necessary for cable lengths over 20 metres.

*Remove Access Cover to make the electrical connections (Qualified electricians only)*

Fig 5.
### Power Requirements

<table>
<thead>
<tr>
<th>Power Output</th>
<th>Voltage (V)</th>
<th>Amp</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 - kW</td>
<td>230</td>
<td>9</td>
</tr>
<tr>
<td>3 - kW</td>
<td>230</td>
<td>13</td>
</tr>
<tr>
<td>4.5 - kW</td>
<td>230</td>
<td>20</td>
</tr>
<tr>
<td>6 - kW</td>
<td>230</td>
<td>27</td>
</tr>
<tr>
<td>9 - kW</td>
<td>230</td>
<td>40</td>
</tr>
<tr>
<td>12 - kW</td>
<td>230</td>
<td>53</td>
</tr>
<tr>
<td>15 - kW</td>
<td>230</td>
<td>66</td>
</tr>
<tr>
<td>18 - kW</td>
<td>230</td>
<td>79</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3 Phase Power Output</th>
<th>400 V Star / 230 V Delta</th>
<th>Amp</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 - kW</td>
<td>400 / 230V</td>
<td>9 / 15</td>
</tr>
<tr>
<td>9 - kW</td>
<td>400 / 230V</td>
<td>13 / 23</td>
</tr>
<tr>
<td>12 - kW</td>
<td>400 / 230V</td>
<td>18 / 31</td>
</tr>
<tr>
<td>15 - kW</td>
<td>400 / 230V</td>
<td>22 / 38</td>
</tr>
<tr>
<td>18 - kW</td>
<td>400 / 230V</td>
<td>26 / 46</td>
</tr>
<tr>
<td>24 - kW</td>
<td>400</td>
<td>35</td>
</tr>
</tbody>
</table>

### Flow Requirements

Your heater is factory set to accept input water flow entering on the left and exiting on the right, this can be reversed by rotating the flow switch 180 degrees (ie:½ turn, see fig 6)

**WARNING!** The flow switch paddle can be damaged when reversing the flow direction if it is lifted by more than 5mm from its housing and turned with force. If the flow switch has been rotated it is important to ensure that it is finally locked in the correct orientation perpendicular (at right angles) to the flow of water.

To reverse flow: Loosen cap and rotate Flow switch by 180 degrees as shown. Always ensure the arrow marked on the plastic flow switch body is in the same direction as the water flow.

![Fig 6.](image-url)
The flow rate of water into the heater must not exceed 17,000 litres per hour (3,740 UK gallons/hour) A higher flow rate will require the installation of a bypass to prevent damage to the heater elements. The heater will not operate unless the following minimum flow rates are achieved ie:

1,000 litres / hour (220 UK gallons/hour) for 2 ~ 6-kW heaters and
4,000 litres / hour (880 UK gallons/hour) for 9 ~ 24-kW heaters.

**Water Quality**

The water quality **MUST** be within the following limits:

PH 6.8 - 8.0

TA (Total alkalinity) 80—140ppm (parts per million)

Chloride Content MAX: 150 mg/litre

Free Chlorine: 2.0 mg/litre

Total Bromine: Max 4.5 mg/litre

TDS (Total Dissolved Solids) / Calcium hardness 200—1,000ppm

Stainless Steel heaters are **NOT** suitable for use on saline (salt) water pools.

**ONLY** heaters with titanium heating elements are suitable for use on saline (salt) pools.

**Water chemistry is complicated if in doubt seek expert advise.**

**Operating Instructions**

Upon completion of the installation, run the water-circulating pump to purge the system & heater of air (i.e. Remove any trapped air in the system & heater). **TIP:** You can encourage air out of the heater flow tube by gently elevating the exit port of the heater when the pump is running. On initial power up of the heater the amber light should illuminate.

The heater will only switch ‘On’ (red light indicator illuminated) and the amber light switching ‘Off’ when the following criteria are met ie:

- Water circulating pump is ‘On’ delivering in excess of the minimum flow rate of water (see flow requirement information)
- Temperature set point dial is set to a higher value than that of the water
Q: How long will it take to heat my pool?

A: **Assuming no heat losses**, and a heater sized in the ratio 1.5-kW per 1,000 UK gallons of water (4,545-litres): it will take 2 days of continuous running to raise the temperature of a pool from tap temperature to swimming temperature. Heat loss will slow the heating process, particularly during periods of cold weather, hence the higher the water temperature is to be maintained above average ambient air temperature, the slower the heating process will become.

The only influencing factors are the level of insulation and the location of the pool with regard to wind shelter.

**Useful advice:** To reduce running costs and speed up the heating process; Insulate the pool wherever possible. A floating solar cover is an essential minimum to retain heat.

**Quick Function Test**

Observe the main electricity meter when the heater is on (ie: red light ‘On’) and then observe it again when the heater is in the standby mode (ie: amber light ‘On’) The test should show that the meter is recording more electricity being used by the heater when the red light is ‘On’. It is impossible for an electric heater to waste energy, if it is drawing power then that power will be turned into heat that will be transferred to the water.

**Accurate Function Test**

If a more accurate test is required to confirm that your heater is delivering the specified heat output, two electricity meter readings will need to be taken from the properties main electricity meter, with an exact one hour interval (ie: take one meter reading and then a second reading exactly one hour later) then by subtracting the first reading from the second reading the number of units (kilo watts kW) consumed can be calculated. Note that your heater is also rated in kW hours.

The pool pump and heater will need to be running continuously during the test (ie: with the heater red light ‘On’) To avoid inaccurate results when performing this test, it is important to refrain from using other high
current consuming appliances in the property (such as tumble dryer, showers, cookers etc). A large domestic pool pump of 1 horsepower will draw less than 1kW in a one hour period. The conclusion of the test should prove that for example a 6kW heater and a ½ horsepower pump will draw between 6.3-kW ~ 6.5-kW in one hour. It is impossible for an electric heater to waste energy, if it is drawing power then that power will be turned into heat that will be transferred to the water.

**Trouble Shooting**

**HEATER WILL NOT SWITCH FROM STANDBY (AMBER LIGHT) TO ON (RED LIGHT)**

In most cases this will be the result of one of the following points not being met.

*Possible cause 1*: The set point temperature has been achieved. To confirm increase the set point value by turning the temperature set point dial to a value greater than the current water temperature.

*Possible cause 2*: The ‘thermal safety cut out’ has tripped.

**Remedy:** Remove button cover and press red button to re-set (see fig 7)

If a positive click is felt, the cause of the tripping must be investigated and could be caused by a debris build-up or air pocket trapped inside the flow tube of the heater.
**Possible cause 3: Insufficient flow.**

If using a cartridge filter: Confirm this by running the system with the cartridge removed from your pump & filter unit, this will supply the heater with the maximum flow rate your unit is capable of. If the heater then switches ‘On’ (ie: red light ‘On’) a blocked cartridge can be confirmed to be the cause. The cartridge should be cleaned or replaced.

If using a sand filter: Check the pressure indicator on your sand filter and back wash if necessary.

**NOTE:** In some cases the thermal safety cut-out tripping and a low flow rate can be linked ie: when a filter becomes choked air can be drawn into the filtration system and become trapped inside the heater so causing the thermostat to trip.

**NO LIGHT APPEARS ON THE HEATER WHEN IT IS SWITCHED ‘ON’**

**Possible cause:** Power failure external to the heater  
**Remedy:** Check any fuses, RCD or other switch components installed in the supply cable. **Note:** the heater is not fitted with a fuse.

**THE FLOW TUBE DOES NOT FEEL WARM**

Due to the high efficiency of your electric heater no warmth should be detectable from the flow tube of the heater.  
The most likely causes of the flow tube feeling warm are:-

**Possible cause 1:** The heater has been positioned in direct sunlight.  
**Possible cause 2:** An air pocket is trapped inside the heater particularly if the tank feels warmer at the highest point of the tank (as air rises)

**THE WATER ENTERING MY POOL DOES NOT FEEL MUCH WARMER**

The temperature gain of the water after it has passed through the heater will be directly proportional to the volume of water being pumped in relationship to the power output of the heater.

**For example:** A 6-kW heater, when connected to a 4,000 litre / hour pump, will produce a lift in temperature of approximately 1.2 °C (almost undetectable to the human hand) however, as the water being heated is re-circulated from a single body of water, the time required to heat it remains unaffected by the volume of flow. A popular misconception is that slowing down the flow rate will speed up the heating process.
RoHS Compliance Statement


Waste of Electrical / Electronic Equipment

This product complies with EU directive 2002/96/EC

Do Not dispose of this product as unsorted municipal waste.

This symbol on the product or on it’s packaging indicates that this product should not be treated as household waste. Instead it should be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

By ensuring this product is disposed of correctly you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources.

For more information please contact your local Civic office, your household waste disposal service or the retailer where you purchased the product.
**Guarantee**

*Your heater is guaranteed from the date of purchase against faulty workmanship and materials i.e: 2 years guarantee for incoloy heating element products and 3 years guarantee for titanium heating element products.*

The manufacturer will replace or repair, at its discretion, any faulty units or components returned to the company for inspection. Proof of purchase may be required.

The manufacturer will not be liable in cases of incorrect installation of the heater, inappropriate use or neglect of the heater.

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**CE Declaration Of Conformity**

The manufacturer declares that the herewith products or ranges

**ELECTRIC SWIMMING POOL HEATER RANGE**

Are in conformity with the provisions:

of the ELECTROMAGNETIC COMPATIBILITY directive 89/336/EEC, as amended 93/068/EEC. Controlled by AEMC Measures laboratory—technical report no P96045T

The harmonised standards have been applied: EN 55014—EN 55104

- **EN 55011**
- **EN 55022**
- **CEI 801-4**
- **CEI 801-2**
- **CEI 801-3**

of the LOW VOLTAGE directive 73/23/EEC.

The harmonised standards have been applied

**EN 60335-2-35**